*Meet the "Queen of Steam"* – I joined the Friends of Hospice 20 years ago to give back to my community and make a difference. When The Hospice Shoppe opened in 2009, I took the training program and became one of the first volunteers.

There are lots of jobs at The Shoppe, but I took on the role of steaming the clothes and getting them ready for sale on the floor. Every week I spend my day pressing clothes and making them look their best. I enjoy being part of the team at The Hospice Shoppe and knowing all the proceeds fund care at Bobby's Hospice gives me tremendous pride in my work. I am happy to serve!

Nancy Ross Hospice Shoppe Volunteer

